

# Exchange Line Menu Guide



1

## For Checking or Savings Account Information

**For Checking Information Press 1**

For the last 10 checks or debits, the last 10 deposits or credits, to verify that a single check or dollar amount has been paid, listen to interest information and to repeat balance information.

**For Savings Information Press 2**

For the last 10 withdrawals or debits, the last 10 deposits or credits, listen to interest information and to repeat balance information.

**For Certificate of Deposit Information Press 3**

Hear the current balance, interest rate, term, maturity date, last interest amount and posted date, interest paid year to date and interest paid last year.

2

## For Loan Account Information

**For Mortgage Loan Information Press 1**

For payment amount information, interest information, escrow information and original loan information.

**For Installment Loan Information Press 2**

For payment amount information, interest information and original loan information.

**For Commercial Loan Information Press 3**

Hear payment amount information, interest information and original loan information.

**For Equity Line of Credit Information Press 4**

For payment amount information, interest information and for information about the advances on your account.

3

## To Transfer Funds Between Accounts

Transfer funds between your checking and savings accounts, to advance funds from your line of credit or to make a payment on your line of credit or loan account.

4

## To Change Your Personal Identification Number

Change a personal identification number for a deposit or loan account.

5

## For Interest Rate Information

6

## For ATM and Visa CheckCard Functions

After entering your card number followed by the pound sign and your personal identification number followed by the pound sign, follow the voice-activated instructions to change your personal identification number or for assistance with Verified by Visa.

8

## To Return to the Main Menu

9

## To End Call at Any Time

0

## To Speak to a Customer Service Representative

\*

## To Return to the Previous Menu