

Exchange Line Menu Guide



1

For Checking or Savings Account Information

For Checking Information Press 1

For the last 30 checks or debits, the last 30 deposits or credits, to verify that a single check or dollar amount has been paid, listen to interest information and to repeat balance information.

For Savings Information Press 2

For the last 30 withdrawals or debits, the last 30 deposits or credits, listen to interest information and to repeat balance information.

For Certificate of Deposit Information Press 3

Hear the current balance, interest rate, term, maturity date, last interest amount and posted date, interest paid year to date and interest paid last year.

2

For Loan Account Information

For Mortgage Loan Information Press 1

For payment amount information, interest information, escrow information and original loan information.

For Installment Loan Information Press 2

For payment amount information, interest information and original loan information.

For Commercial Loan Information Press 3

Hear payment amount information, interest information and original loan information.

For Home Equity Line of Credit Information Press 4

For payment amount information, interest information and for information about the advances on your account.

3

To Transfer Funds Between Accounts

Transfer funds between your checking and savings accounts, to advance funds from your line of credit or to make a payment on your line of credit or loan account.

4

To Change Your Exchange Line Personal Identification Number

Change a personal identification number for a deposit or loan account.

5

For Interest Rate Information

6

For ATM and Visa CheckCard Functions

After entering your card number followed by the pound sign and your card personal identification number followed by the pound sign, follow the voice-activated instructions to change your card personal identification number or for assistance with Verified by Visa.

8

To Return to the Main Menu

9

To End Call at Any Time

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To Speak to a Customer Service Representative

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To Return to the Previous Menu